

We do not refund items that are over 30 days of customer receiving the items.

We do not receive returns on liquids that have been opened, due to leakage and spillage. This is an issue with USPS, UPS and FED EX. If you have an issue with a liquid, contact the Manufacturer direct. No exception. For all other items: Quick exchange if the item is defective, within 15 days. Contact us immediately for the procedure at 928-302-1961 Arizona. If you change your mind on your purchase, please send back within 15 days for an item refund. We will not refund shipping. The item you purchase must be in un-used condition and packaging intact, so we can re-sell the item. If you return a non-useable item that you damaged, we will not refund you. You may return new, unopened items sold within 15 days of the sale for a full refund, except for shipping. Items should be returned in their original product packaging for a refund. Shipping is never refunded unless the item is defective.

If items are defective, shipping will be refunded. If we sent you the wrong item, we will do our best to rectify the issue and make sure you get the correct item at no extra cost to you.

If it is determined that the products have been tampered with, the cost of replacement will be subtracted from the refund.

PU-Products LLC

Office: 1891 Sentinel Drive

Lake Havasu City, AZ 86404

928-302-1961 Office

928-302-3614 Fax

[puproducts@1791.com](mailto:puproducts@1791.com)

### **PURCHASE MORE ON OUR WEBSITES:**

[WWW.UTVTACTICAL.COM](http://WWW.UTVTACTICAL.COM) / [WWW.PU-PRODUCTS.COM](http://WWW.PU-PRODUCTS.COM) / [WWW.ROKDOG.NET](http://WWW.ROKDOG.NET)

Email Us at [puproducts@1791.com](mailto:puproducts@1791.com)

**PU-PRODUCTS LLC / ROK STRAPS AMERICA / UTV TACTICAL**

**OFFICIAL FROGLUBE DISTRIBUTOR**

**Billing: 34 N. Lake Havasu Ave. Ste 14-506 , Lake Havasu City, AZ 86403**

**928-302-1961 PACIFIC TIME 9-5PM M-Thur. 8-11 Fridays**